



# Steward Supervisor Training Session 1: Grievance Handling

**Tuesday, September 26  
8:30-10:30 a.m.**

NICC Town Clock Center  
680 Main St., Dubuque, IA

Cost - \$15 (DALMC Members)  
\$30 - Non-Members

Sign-up deadline is  
Tuesday, September 19, 2017

DALMC organizations that paid their 2017 dues  
by January 31st can take this class for free!

Please make check payable to the Dubuque  
Area Labor-Management Council and send to:  
DALMC  
P.O. Box 14  
Dubuque, IA 52004-0014

For more information, call the Labor-Management  
Council at 563-582-8804.

Join FMCS Commissioner, Jim Tuecke, as he expands your skills to handling a grievance. This workshop will help labor and management representatives to develop their knowledge, skills, and confidence to promote productive and successful grievance handling. Participants will explore the purpose of contractual grievance procedures and identify best practices as well as common procedural issues that arise that can impact the ultimate resolution of the dispute.

**Presenters:** Commissioner Jim Tuecke  
Jim Tuecke joined the Federal Mediation and Conciliation Service in January of 2011. He is currently assigned to the Cedar Rapids Field Station. Prior to joining FMCS, he worked as a Business Representative for Teamsters Local 238. As a business representative, he was responsible for negotiating and servicing around 30 public sector and private sector bargaining agreements. He has a degree in criminal justice and had worked in law enforcement prior to joining the teamsters.

An Equal Opportunity Employer/Program

## Steward Supervisor Training Series 1: Grievance Handling

Name(s) \_\_\_\_\_

Organization \_\_\_\_\_

Address \_\_\_\_\_

Phone number \_\_\_\_\_

E-mail \_\_\_\_\_

**Registration Type:**  DALMC Member - \$15       Not a DALMC Member - \$30

Our organization has paid our 2017 dues by January 31st and I would like to take this class for free!

*Deadline for refunds (\$5 processing fee): September 19, 2017*

Return this form with payment by Tuesday, September 19, 2017 to:

DALMC  
P.O. Box 14  
Dubuque, IA 52004-0014