



STEWARD-SUPERVISOR TRAINING

Improved Communication & Problem-Solving Skills for the Workplace

This 7-hour course for union and management personnel is for those people who are engaged in worker relations on a daily basis.

Why send your Stewards and Supervisors?

- Empower them to solve and manage conflict in constructive ways
- Open the lines of communication
- Learn new techniques to resolve grievances before they escalate to costly arbitration
- Develop the leadership skills in management and union representatives

This course will save senior management, human resource personnel, and union representatives time and money.

- Dates:** September 17th and 18th
- Instructors:** FMCS Commissioner, Jim Tuecke
- Times:** Tuesday, 1 p.m. - 4 p.m. &
Wednesday, 8 a.m. - noon
- Cost:** \$65 per person for DALMC members
and \$95 per person for non-members
- Place:** NICC Town Clock Center
680 Main Street, Dubuque, Iowa



Preference will be given to union and employer representatives from the same workplace who register and go through the workshop together. Registration is limited to 25 persons. Sign-up deadline is Thursday, September 12th. For more information, call the Labor-Management Council at 563-582-8804.

***No refund will be given if the participant cancels
5 business days or less prior to class start date.***

REGISTRATION FORM

Please register the following persons for the program on steward/supervisor training (use separate sheet for additional persons).

Name _____

Title _____

Name _____

Title _____

Name _____

Title _____

Name _____

Title _____

Organization _____

Address _____

Phone number _____

E-mail _____

Email to: info@dalmc.net
You will be invoiced. Or return this form with
payment by Thursday, September 12th to:
Dubuque Area Labor-Management Council
P.O. Box 14
Dubuque, IA 52004-0014